

MINUTES

JOINT COMMITTEE ON INFORMATION TECHNOLOGY

June 14-15, 2007
Room 526-S—Statehouse

Members Present

Representative Joe McLeland, Chairperson
Senator Tim Huelskamp, Vice-Chairperson
Senator Janis Lee
Senator Vicki Schmidt (June 14 only)
Representative Harold Lane
Representative Jim Morrison
Representative Stephanie Sharp

Staff Present

Don Heiman, Legislative Chief Information Technology Officer
Julian Efird, Kansas Legislative Research Department
Gordon Self, Office of the Revisor of Statutes
Scott Wells, Office of the Revisor of Statutes
Gary Deeter, Committee Secretary

Conferees

Denise Moore, Executive Chief Information Technology Officer
Bill Fornet, Persimmon Group
Alan Weis, Project Manager, Kansas Legislature Information Systems Strategic Plan
Tony Folsom, Deputy Director, Property Valuation Division, Kansas Department of Revenue
David Stithem, Sheridan County Appraiser (by phone conference)
Kelly O'Brien, Judicial Chief Information Technology Officer
Denise Stephens, Vice Provost for Information Services, University of Kansas
T. J. Rains, Emporia State University
Ed Van Petten, Executive Director, Kansas Lottery
Steven Martino, Executive Director, Kansas Racing and Gaming Commission

Video-Conference Attendees

Brad Williams, Executive Director, KAN-Ed, Kansas Board of Regents
Ravi Pendse, Chief Information Officer, Wichita State University
David Schmidt, Chief Information Officer, Fort Hays State University

Thursday, June 14, 2007
Morning Session

Denise Moore, Executive Chief Information Technology Officer (CITO), reviewed the Quarterly Executive Summary Report, January, February and March 2007 (Attachment 1). She noted format changes in the report and presented the status of active, approved, recast, and planned projects. She reviewed selected items:

- Department of Administration testing and training are nearly complete for the \$2.8 million SHaRP (Statewide Human Resources and Reporting and Payroll) upgrade project, which is scheduled to go live on July 27. Ms. Moore replied to a question that the system will interface with the Board of Regents' payroll system and will be integrated with the proposed Financial Management System.
- Health Policy Authority's \$8.3 million MMIS NPI Enhancement Project (Medicare and Medicaid Information Systems National Provider Identifier) met the May 23 deadline, but certain components need further testing. Responding to a question, she said she would investigate whether the NPI can track across multiple providers to detect fraud.
- Kansas Highway Patrol's Commercial Vehicle Information Exchange is one of 17 planned projects under the auspices of the Traffic Records Coordinating Council. This project has widened its scope to integrate data from various agencies. A member requested further information on funding for the various projects.
- Kansas Bureau of Investigation's \$3.4 million AFIS Replacement Project (Automated Fingerprint Identification System) is behind schedule due to a software upgrade; the additional cost will be covered by the vendor. KBI's Offender Missing Person Application is 10 percent behind schedule due to staff losses and has been recast.
- Labor Department's Unemployment Insurance Modernization Project has increased in scope, increased in cost to \$47 million, and will be recast. The Chairperson requested that Ms. Moore monitor the project closely. She replied that she is meeting with the agency at least once a month and that the project includes a third-party evaluation.
- Social and Rehabilitation Services' (SRS) \$14.1 million Kansas Payment Center is under a July 1 federal deadline. However, the vendor has requested an extension. The Kansas Information Technology Office (KITO) has not yet approved the recast plan. A Server Consolidation project has been on hold since August 2006 in order to repair and upgrade the network. A network assessment has been completed and a new project plan will be developed.
- Kansas Department of Transportation received approval on March 19 for a Comprehensive Program Management System Replacement project estimated to cost \$9.3 million. All funding will be from the State Highway Fund.
- Kansas State University's Food Service System Replacement project has been placed on alert status because the vendor is not meeting project requirements.

Ms. Moore commented on the need for a new SIM Plan (Strategic Information Management), which was refreshed in 1997, 1999, and 2003. She noted two planned projects: the Department of Revenue's VIPS (Vehicle Information Processing System) replacement project is scheduled for 2010 and a proposed \$98 million SRS Human Services Management project. She replied to questions that federal matching funds range from 65 percent to 90 percent for SRS projects. She explained that the Department of Education Statewide Individual Education Plan proposes to integrate 80 separate databases.

The Committee minutes for April 24 were approved. (Motion, Representative Sharp; second, Representative Morrison)

Ms. Moore introduced Bill Fornet, representing the Persimmon Group, who presented a summary of the findings and recommendations regarding the KITO's Project Management Methodology Refresh project (Attachment 2). Mr. Fornet noted that most states do not have a project management methodology, which nationally causes 52 percent of projects to have major cost overruns and 31 percent of projects to fail. He commented that since 1999 Kansas has trained over 300 project managers and has a 97 percent on-time and on-budget project completion rate. No major revisions have been made in the methodology for the past eight years, resulting in some inconsistencies and for certain projects, unnecessary work. He recommends a refining process as to when and how the methodology is applied, starting with a project rating matrix and a review of proposed initiatives. He recommends Committee collaboration with the Information Technology Executive Council (ITEC) in modifying the methodology. Answering a question, he said industry average figures cited earlier were drawn from the Standish Group.

Afternoon Session

Tony Folsom, Deputy Director, Property Valuation Division, Kansas Department of Revenue, reviewed Phase Two of the CAMA (Computer-Assisted Mass Appraisal) Replacement project (Attachment 3). He commented that implementation in the ten beta counties was completed in August 2006; during the next four years the agency will implement the new system in the remaining 95 counties. In order to expedite the project, KDOR initiated a prototype—a centrally hosted environment—for counties to access, reducing hardware costs for counties; seven counties are participating. Because of the steep learning curve, seven other counties withdrew from this year's implementation schedule; however, Miami, Shawnee, and Wyandotte counties will have Orion installed by September 2007. He explained that the central hosting environment may be useful for incremental implementation in the remaining 32 counties, commenting further that the FY 2008 budget allocates \$1.6 million to the project.

David Stithem, Sheridan County Appraiser, joined the meeting by telephone conference, commenting that the data-cleaning process accounts for most county CAMA expenses. Answering questions, Mr. Folsom said the old CAMA system was developed in 1987 and the new system should have a similar life span. He replied that the new CAMA should be fully implemented in another year.

Kelly O'Brien, Judicial Chief Information Technology Officer, briefed the Committee on a recently approved \$818,000 project, FullCourt Imaging, to convert all court documents and processes to digital format. He noted that the statewide case management system is working well (Attachment 4). He said the Office of Judicial Administration (OJA) selected Justice Systems, which has installed the system in five courts. OJA will train one person per court district, who then will train people in each county court of that district. He stated that the project is estimated to be completed in 2008. Answering a question, he said information is searchable by the public only inside the court house.

** Denise **Stephens**, Vice Provost for Information Services, University of Kansas (KU), reported on two infrastructure projects: the Wireless Back-End Upgrade and the Expansion of Existing Wireless APs (Attachments 5 and 6). She said the \$2.7 million back-end project is on target to develop support and expand access points, is being implemented sequentially, and will be completed by May 9, 2008. Ms. Stephens answered several questions, explaining that public access requires authentication, that funding is from the State General Fund and student fees, and that collaboration with other Regents institutions relates to networks, not wireless systems. Members encouraged more collaboration among Regents institutions; Denise Moore replied that she will urge Regents institutions to develop common information technology standards.

Members discussed a possible joint meeting with the Information Technology Executive Council (ITEC) in October.

Don Heiman, Legislative CITO, introduced Alan Weis, the new Project Manager for K-LISS (Kansas Legislature Information Systems Strategic Plan). Mr. Heiman reported on the progress of K-LISS (Attachment 7). He said that, when completed, the project will integrate systems to seamlessly produce fast, efficient and accurate information for legislators and the public. Commenting that Phase II was completed February 2007 at a cost of \$198,740, he said vendor Propylon is presently creating a detailed design plan which will include a project initiation document, process improvements, data models, architectural specifications, and a development strategy, as well as copyright ownership of delivered documents.

Friday, June 15, 2007

Brad Williams, Executive Director, KAN-Ed, Kansas Board of Regents, appeared by video-conference using the KAN-Ed network. He briefed the Committee regarding KAN-Ed's history and immediate future. He referenced a vision paper on the KAN-Ed website (Attachment 8), stating that KAN-Ed will work with KANWIN (Kansas Wide-area Information Network) and KANREN (Kansas Research and Education Network) to identify standards for collaboration. KAN-Ed also will modify membership requirements to widen its perspective.

Answering questions, Mr. Williams said all Regents campuses meet state standards for wireless networks, that KAN-Ed has established a new internet subsidy policy, is renegotiating software license contracts, and is offering technology grant programs to members. A Committee member requested that Mr. Williams allow DISC (Division of Information Systems and Communications) to set up an open wireless network on each campus. Mr. Williams requested the Committee's assistance in three KAN-Ed legislative initiatives:

- Allow state agencies to connect to KAN-Ed through KANWIN;
- Allow KAN-Ed to use state-owned fiber; and
- Allow KAN-Ed to declare an impairment of the existing contract. (The present contract does not allow KAN-Ed to compete with an existing ISP (Internet Service Provider), but often an ISP does not meet KAN-Ed standards).

Representative Morrison suggested that the House Government Efficiency and Technology Committee might be available to assist these endeavors. Other discussion between Mr. Williams and the Committee included consolidating purchasing between Regents and state libraries, eliminating

duplicate network structures with KANREN and KANWIN, and determining network traffic utilization among the three networks.

By video-conference, Ravi Pendse, Chief Information Officer and Associate Provost, Wichita State University, reviewed the status of the WSU Information Network ([Attachment 9](#)). He commented on the value of the integrated system for students, staff, and faculty, saying the project is on schedule and under budget parameters. He traced the development and implementation of the various systems, stating that the project will be completed in March 2008.

T. J. Rains, Banner Project Manager, Emporia State University, reported on ESU's Enterprise Resource Planning System, saying the project will align information technology and business functions to improve service by eliminating manual and silo systems and by encouraging collaboration ([Attachment 10](#)). Noting the implementation timeline for the various systems, he said the \$7.5 million project is on schedule and is presently under budget. Answering questions, Mr. Rains said student online interaction uses Blackboard technology, that ESU is investigating collaboration with WSU for disaster recovery/backup, and that perhaps the proposed KANREN system refresh in the fall will provide a foundation for such a backup system.

By video-conference, David Schmidt, Chief Information Officer, Fort Hays State University, provided a follow-up on the FHSU Administrative System Project, stating that the university chose to build its own system rather than buy a vendor's product, a choice which required the purchase of an IBM z/890 mainframe ([Attachment 11](#)). He listed ongoing projects and included a PIER review (Post-Implementation Evaluation Report) ([Attachment 12](#)).

Jim Hollingsworth, Executive Director for the Information Network of Kansas, introduced Brent Hoffman, who is responsible for the new portal design of Kansas.gov that is being launched.

Ed Van Petten, Executive Director, Kansas Lottery, reported on the Online Gaming System and the Retailer Communications System project ([Attachments 13 and 14](#)). He said that combining bids for the two systems will save \$1 million annually, that the online system, which includes new terminals and touch-screens, will be implemented by the vendor at no cost to the agency. He explained that final negotiations are being completed with G-Tech, the low bidder, who will have a 10-year, non-renewal contract.

Regarding the expansion of gaming, Mr. Van Petten referenced the RFI (Request for Information) that will be distributed ([Attachment 15](#)) and 2007 SB 66, the legislation authorizing expanded gaming operations at current dog and horse tracks and at new casinos. He said that if a lawsuit results in approving that legislation as constitutional, the implementation will begin soon after, probably in 2008.

Answering questions, Mr. Van Petten said the agency plans to purchase a modular system that can handle slots at tracks as well as casino gambling, adding functionality as needed. He replied that a central system with universal code is preferable to proprietary software. He said the contract with facility managers is 15 years, so he estimated the system contract would run about five to seven years and that a project plan would be filed with the KITO. He responded to another question that the gaming industry uses common standards and, since capacity is now known, a project plan can be developed.

Steven Martino, Executive Director, Kansas Racing and Gaming Commission, commented on the impact of 2007 SB 66, noting that supplemental funds met the agency's additional expenses for FY 2007 and an appropriations provision for a loan will cover the FY 2008 budget so that no State General Fund monies are needed. He explained that the Lottery will develop a central gaming system and the Racing and Gaming Commission will provide oversight. He identified two concerns:

that all aspects of gaming be included in a central system and that the system track licenses, since every individual working in the state industry must be licensed, even those selling concessions. Mr. Martino stated that Iowa has a central racing license system and has offered it to Kansas at no charge. He said the agency is testing the Iowa system to see what conversions may be required and that by adapting the Iowa system for Kansas, if possible, significant savings should result.

Prepared by Gary Deeter
Edited by Julian Efirid

Approved by Committee on:

August 16, 2007

(Date)