

Senate President Susan Wagle,

My name is Andreas Vandever. My address is 716 W. Day Street, Herington, Ks 67449, My phone number is 316-871-9726, and here is my history with unemployment thru KDOL.

I filed for unemployment January 27, 2020 due to the employer I was working for being bought out by a new owner, this new owner released all of the current management employees in order to bring in his own staff. I was receiving benefits until 04/11/2020 when I was informed by the website only that my benefits ran out. During this time, I never received any of the federal money that was promised by the federal government. I attempted to call unemployment 14,000 (fourteen thousand) times. I would start anywhere from 7:55 am to 7:59 am daily and stop at 4:15pm Monday thru Friday. The only thing that I ever received while attempting to get thru was the same recording saying that all lines were busy and that I should call again in an hour then the call would hang up. I tried to Email KDOL without any response, I emailed the governors office without any response. I then started Emailing Senate President Susan Wagle who did respond and helped direct my frustrations and disgust and I finally received a call from a representative on May 11, 2020 at 2:04 pm. I was told that because I filed last year that is why my benefits stopped in April and that I was not eligible for any payments until after May 5,2020 which at that point I would have to go thru the waiting week and then I MAY but not sure when receive my benefits from then on. Even though I had worked for over 8 months they considered my claim an additional claim therefore loosing my job in January is going to cost me over a month of financial support as well as all the frustrations that I have gone thru just trying to talk and get answers. Which I still don't have except that sometime in the near future I MAY get my benefits again. This has cost me all my savings ruined my credit and only because of family and friends have I had money to feed myself and family.

Thank You,

Andreas Vandever