

Dear members of the Committee,

I'm letting you know there have been many issues with the unemployment office. I hope many of you are willing to help and can understand what I'm trying to say. It's impossible for me and others to talk to someone. I've been on furlough from Cessna/Textron Aviation for 7 weeks now and just last Thursday got paid for 2 weeks of unemployment. The first 4 weeks were denied and I can't get ahold of someone to find out why. The online system will go down regularly or atleast tell me there's an error when I enter my username, password, and pin all correctly. The letter I got a couple weeks ago has my claim starting on my fifth week which is exactly 1 year after my claim for 4 weeks I had last year. At the beginning of this furlough I had tried to call several times but each time I would call and get a busy signal than it would hang up right away, same happened after i got the letter. Do you know of any way I can get any of this fixed or atleast get the Department of Labor to fix their system? I'm responsible for most of the income for our family and this has me stressed. I'm a US Army veteran with disability for Anxiety/Depression. My wife works in the school so losing all money for a month makes things worse when she won't be paid during the summer. It doesn't seem right when this happened through no fault of my own. Any help would be greatly appreciated.

Sincerely,

Michael W Hotchkiss, Jr

210 East Copeland Ave

Kingman, KS 67068

1-316-393-7659