Session of 2017

## SENATE BILL No. 22

By Committee on Financial Institutions and Insurance

1-12

AN ACT concerning insurance; relating to third party administrators; 1 2 regulation; amending K.S.A. 40-3801, 40-3802, 40-3804, 40-3806, 40-3 3807, 40-3808, 40-3809 and 40-3810 and K.S.A. 2016 Supp. 40-3805 4 and repealing the existing sections; also repealing K.S.A. 40-3803. 5 6 *Be it enacted by the Legislature of the State of Kansas:* 7 New Section 1. K.S.A. 40-3801, 40-3802, 40-3804 through 40-3810 8 and sections 1 through 6, and amendments thereto, shall be known and 9 may be cited as the third party administrators act. 10 New Sec. 2. (a) A person shall apply to be an administrator in its 11 home state and shall receive a license from the regulatory authority of its 12 home state prior to performing any function of an administrator in this 13 state. 14 (b) A person applying to Kansas as its home state shall apply for licensure by submitting to the commissioner an application in the form 15 prescribed by the commissioner that shall include or be accompanied by 16 the following information and documents: 17 (1) All basic organizational documents of the applicant, including any 18 19 articles of incorporation, articles of association, partnership agreement, 20 trade name certificate, trust agreement, shareholder agreement, certificate 21 of existence from the Kansas secretary of state and other applicable 22 documents and all amendments to such documents; 23 (2) the bylaws, rules, regulations or similar documents regulating the 24 internal affairs of the applicant; 25 (3) NAIC biographical affidavits for the individuals who are directly 26 or indirectly responsible for the conduct of affairs of the applicant, 27 including all members of the board of directors, board of trustees, 28 executive committee or other governing board or committee, the principal 29 officers in the case of a corporation or the partners or members in the case 30 of a partnership, association or limited liability company, any shareholders or members holding directly or indirectly 10% or more of the voting stock, 31 32 voting securities or voting interest of the applicant and any other person 33 who directly or indirectly exercises control or influence over the affairs of 34 the applicant; 35 (4) audited annual financial statements or reports for the two most 36 recent fiscal years that demonstrate that the applicant has a positive net 1 worth. If the applicant has been in existence for less than two fiscal years,

2 the uniform application shall include financial statements or reports, 3 certified by at least two officers, owners or directors of the applicant and 4 prepared in accordance with GAAP, for any completed fiscal years and for 5 any month during the current fiscal year for which such financial 6 statements or reports have been completed. An audited annual financial 7 report prepared on a consolidated basis shall include a columnar 8 consolidating or combining worksheet that shall be filed with the report 9 and include the following:

10 (A) Amounts shown on the consolidated audited financial report 11 shown on the worksheet;

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(B) amounts for each entity stated separately; and

(C) explanations of consolidating and eliminating entries included.

14 The applicant shall also include such other information as the 15 commissioner may require in order to review the current financial 16 condition of the applicant;

17 (5) in lieu of submitting audited financial statements, and upon 18 written application by an applicant and good cause shown, the 19 commissioner may grant a hardship exemption from filing audited 20 financial statements and allow the submission of unaudited financial 21 statements. Acceptable formats for unaudited financial statements, that 22 shall include notes, are:

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(A) Reports compiled or reviewed by a certified public accountant; or

(B) internal financial reports prepared in accordance with GAAP,certified by at least two officers, owners or directors of the administrator.

If unaudited financial statements are submitted, the applicant must also 26 27 secure and maintain a surety bond in a form prescribed by the 28 commissioner for the use and benefit of the commissioner to be held in 29 trust for the benefit and protection of covered persons and any payor or 30 self-funded plan against loss by reason of acts of fraud or dishonesty, for 31 the greater of 10% of funds handled for the benefit of Kansas residents or 32 \$20,000. Administrators of self-funded plans in Kansas are subject to the 33 mandatory surety bond requirement found in subsection (h), regardless of 34 whether they file audited or unaudited financial reports;

(6) a statement describing the business plan, including information on
staffing levels and activities, proposed in this state and nationwide. The
plan shall provide details setting forth the applicant's capability for
providing a sufficient number of experienced and qualified personnel in
the areas of claims processing, record keeping and underwriting;

40 (7) the license application fee as provided for by rules and 41 regulations; and

42 (8) such other pertinent information as may be required by the 43 commissioner. 1 (c) An administrator licensed or applying for licensure under the 2 provisions of this section shall make available for inspection by the 3 commissioner, copies of all contracts with payors or other persons utilizing 4 the services of the administrator.

5 (d) An administrator licensed or applying for licensure under the 6 provisions of this section shall produce its accounts, records and files for 7 examination, and makes its officers available to give information with 8 respect to its affairs, as often as reasonably required by the commissioner.

9 (e) The commissioner may refuse to issue a license if the 10 commissioner determines that the applicant or any individual responsible for the conduct of affairs of the applicant is not competent, trustworthy, 11 12 financially responsible or of good personal and business reputation, or has had an insurance or an administrator certificate of authority or license 13 denied or revoked for cause by any jurisdiction, or if the commissioner 14 determines that any of the grounds set forth in K.S.A. 40-3810, and 15 16 amendments thereto, exist with respect to the applicant.

(f) A license issued under this section shall remain valid, unless
surrendered, suspended or revoked by the commissioner, for so long as the
administrator continues in business in this state and remains in compliance
with the provisions of this act and any applicable rules and regulations.

(g) An administrator licensed or applying for licensure under the
 provisions of this section shall immediately notify the commissioner of
 any material change in its ownership, control or other fact or circumstance
 affecting its qualification for a license in this state.

(h) An administrator licensed or applying for a home state license that
administers or will administer governmental or church self-insured plans
in this state or any other state shall maintain a surety bond for the use and
benefit of the commissioner to be held in trust for the benefit and
protection of covered persons and any payor or self-funded plan against
loss by reason of acts of fraud or dishonesty. The bond shall be in the
greater of the following amounts:

(1) \$100,000; or

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(2) an amount equal to 10% of the aggregate total amount of selffunded coverage under church plans or governmental plans handled in this
state and all additional states in which the administrator is authorized to do
business.

New Sec. 3. (a) Unless an administrator has obtained a home state license in this state, any administrator who performs duties as an administrator in this state shall obtain a nonresident administrator license in accordance with the provisions of this section by filing with the commissioner the uniform application, accompanied by a letter of certification. In lieu of requiring an administrator to file a letter of certification with the uniform application, the commissioner may verify the nonresident administrator's home state certificate of authority or
 license status through an electronic database maintained by the NAIC, its
 affiliates or subsidiaries.

4 (b) An administrator shall not be eligible for a nonresident 5 administrator license under the provisions of this section if it does not hold 6 a license in a home state that has adopted a substantially similar law 7 governing administrators.

8 (c) Except as provided in subsections (b) and (h) the commissioner 9 shall issue to the administrator a nonresident administrator license 10 promptly upon receipt of a complete application.

(d) Each nonresident administrator shall file biennially, as a part of its
application for renewal of its license, a statement that its home state
administrator license remains in force and has not been revoked or
suspended by its home state during the preceding years.

15 (e) At the time of filing the application for licensing required under 16 the provisions of this section, the nonresident administrator shall pay a 17 license application fee as provided for by rules and regulations.

18 (f) An administrator licensed or applying for licensure under the 19 provisions of this section shall produce its accounts, records and files for 20 examination, and make its officers available to give information with 21 respect to its affairs, as often as reasonably required by the commissioner.

(g) A nonresident administrator is not required to hold a nonresident
 administrator license in this state if the administrator is licensed in its
 home state and the administrator's duties in this state are limited to:

(1) The administration of a group policy or plan and no more than a
 total of 20% of covered persons, for all plans the administrator services,
 reside in this state; and

(2) the total number of covered persons residing in this state is lessthan 100.

(h) The commissioner may refuse to issue a nonresident administrator license, or delay the issuance of a nonresident administrator license, if the commissioner determines that, due to events or information obtained subsequent to the home state's licensure of the administrator, the nonresident administrator cannot satisfy the requirements of this act or that grounds exist for the home state's revocation or suspension of the administrator's home state certificate of authority or license.

New Sec. 4. (a) Each administrator licensed under the provisions of this act shall file an annual report for the preceding calendar year with the commissioner on or before July 1 of each year, or within such extension of time as the commissioner may grant for good cause. The annual report shall include:

42 (1) An audited financial statement attested to by an independent 43 certified public accountant. An audited annual financial report prepared on

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a consolidated basis shall include a columnar consolidating or combining
 worksheet that shall be filed with the report and include the following:

3 (A) Amounts shown on the consolidated audited financial report 4 shown on the worksheet;

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(B) amounts for each entity stated separately; and

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(C) explanations of consolidating and eliminating entries included.

7 (2) In lieu of submitting an audited financial statement, and upon 8 written application by an administrator and good cause shown, the 9 commissioner may grant a hardship exemption from filing audited 10 financial statements and allow the submission of unaudited financial 11 statements. Acceptable formats for unaudited financial statements, that 12 shall include notes, are:

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(A) Reports compiled or reviewed by a certified public accountant; or

(B) internal financial reports prepared in accordance with GAAP,certified by at least two officers, owners or directors of the administrator.

16 If unaudited financial statements are submitted, the administrator must 17 secure and maintain a surety bond in a form prescribed by the 18 commissioner for the use and benefit of the commissioner to be held in 19 trust for the benefit and protection of covered persons and any payor or 20 self-funded plan against loss by reason of acts of fraud or dishonesty, for 21 the greater of 10% of funds handled for the benefit of Kansas residents or 22 \$20,000.

(b) The annual report shall be in the form and contain such matters as
the commissioner prescribes and shall be verified by at least two officers,
owners or directors of the administrator.

(c) The annual report shall include the complete names and addresses
of all payors and for self-funded plans, all employers and trusts, with
which the administrator had agreements during the preceding fiscal year.
The report shall also include the number of Kansas residents covered by
each of the plans.

New Sec. 5. (a) The license of an administrator shall be denied,
suspended or revoked if the commissioner finds that the administrator:

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(1) Is in an unsound financial condition;

(2) is using such methods or practices in the conduct of its business
so as to render its further transaction of business in this state hazardous or
injurious to insured persons or the public; or

(3) has failed to pay any judgment rendered against it in this statewithin 60 days after the judgment has become final.

39 (b) The commissioner may deny, suspend or revoke the license of an40 administrator if the director finds that the administrator:

(1) Has violated any lawful rule or regulation or order of the
commissioner or any provision of chapter 40 of the Kansas Statutes
Annotated, and amendments thereto;

1 (2) has refused to be examined or to produce its accounts, records and 2 files for examination, or if any individual responsible for the conduct of 3 affairs of the administrator, including members of the board of directors, 4 board of trustees, executive committee or other governing board or 5 committee, the principal officers in the case of a corporation or the 6 partners or members in the case of a partnership, association or limited 7 liability company, any shareholder or member holding directly or 8 indirectly 10% or more of the voting stock, voting securities or voting 9 interest of the administrator and any other person who exercises control or influence over the affairs of the administrator, has refused to give 10 information with respect to its affairs or has refused to perform any other 11 legal obligation as to an examination, when required by the commissioner; 12

(3) has, without just cause, refused to pay proper claims or perform 13 services arising under its contracts or has, without just cause, caused 14 covered individuals to accept less than the amount due them or caused 15 16 covered individuals to employ attorneys or bring suit against the 17 administrator to secure full payment or settlement of such claims;

(4) fails, at any time, to meet any qualification for which issuance of 18 19 the license could have been refused had the failure then existed and been 20 known to the commissioner:

21 (5) any of the individuals responsible for the conduct of its affairs, 22 including members of the board of directors, board of trustees, executive 23 committee or other governing board or committee, the principal officers in 24 the case of a corporation or the partners or members in the case of a 25 partnership, association or limited liability company, any shareholder or member holding directly or indirectly 10% or more of its voting stock, 26 27 voting securities or voting interest and any other person who exercises 28 control or influence over its affairs, has been convicted of, or has entered a 29 plea of guilty or nolo contendere to any felony, or to a misdemeanor that evidences bad moral character, dishonesty, a lack of integrity and financial 30 31 responsibility or an unfitness and inability to provide acceptable service to 32 the consuming public without regard to whether adjudication was 33 withheld: or

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(6) is under suspension or revocation in another state.

35 (c) The commissioner may, in the commissioner's discretion and 36 without advance notice or hearing, immediately suspend the license of an 37 administrator, if the commissioner finds that one or more of the following 38 circumstances exist: 39

(1) The administrator is insolvent or impaired;

40 (2) a proceeding for receivership, conservatorship, rehabilitation or 41 other delinquency proceeding regarding the administrator has been commenced in any state; 42

43 (3) the financial condition or business practices of the administrator otherwise pose an imminent threat to the public health, safety or welfare of
 the residents of this state; or

3 (4) a final order suspending or revoking the administrator's license in 4 its home state has been entered.

5 (d) If the commissioner finds that one or more grounds exist for the 6 suspension or revocation of a license issued under the provisions of this 7 act, the commissioner may, in lieu of or in addition to suspension or 8 revocation, impose an administrative penalty upon the administrator 9 pursuant to the Kansas administrative procedure act.

New Sec. 6. Any policies, certificates, booklets, termination notices
or other written communications delivered by the payor to the
administrator for delivery to insured parties or covered individuals shall be
delivered by the administrator promptly after receipt of instructions from
the payor to deliver them.

15 Sec. 7. K.S.A. 40-3801 is hereby amended to read as follows: 40-16 3801. *As used in this act:* 

(a) Wherever the term "Administrator" or "third party administrator"
or "TPA"is used in this act, it shall mean means any person, company,
corporation, partnership or other legal entity who directly or indirectly
underwrites, collects charges or premiums from, or who adjusts or settles
claims on, residents of this state in connection with life-or accident and
sickness, annuity or health insurance coverage-or annuities other than
offered or provided by a payor, except any of the following:

(1) An employer on behalf of its employees or the employees of one
 or more, or a wholly owned direct or indirect subsidiary or affiliated
 corporations of such of an employer, on behalf of its employees or the
 employees of one or more subsidiaries or affiliated corporations of such
 employer.

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(2) A union or association on behalf of its members,

30 (3) An insurance company-which that is either-licensed authorized to 31 transact insurance in this state or acting as an insurer with respect to a 32 policy lawfully issued and delivered by it such company in and pursuant to 33 the laws of a state in which the insurer was authorized to-do transact an 34 insurance business, or organizations transacting business in this state-35 pursuant to articles 18, 19, 19a, 19b or 32 of chapter 40, Kansas Statutes 36 Annotated, including their sales representatives a hospital, medical, dental 37 or optometric service corporation or a health care service organization, 38 including their sales representatives, possessing a valid certificate of 39 authority in this state when engaged in the performance of their duties-as 40 such.

41 (4) A life or accident and sickness agentAn insurance producer 42 licensed to sell life, annuities or health coverage in this state whose 43 activities are limited exclusively to the sale and service, solicitation and 1 *negotiation* of insurance,

2 (5) A creditor on behalf of its debtors with respect to insurance 3 covering a debt between the creditor and its debtors<sub>7</sub>.

4 (6) A trust, its trustees, agents and employees acting-thereunder, 5 *pursuant to such trust* established in conformity with 29 U.S.C. § 186<sub>5</sub>.

6 (7) A trust exempt from taxation under section 501(a) of the internal 7 revenue code, its trustees, and employees acting-thereunder, *pursuant to* 8 *such trust* or a custodian<del>, its</del> *and the custodian's* agents-and *or* employees 9 acting pursuant to a custodian account which meets the requirements of 10 section 401(f) of the internal revenue code<sub>5</sub>.

11 (8) A-bank, credit union or-other *a* financial institution-which *that* is 12 subject to supervision or examination by federal or state banking 13 authorities, or a mortgage lender, to the extent they collect and remit 14 premiums to licensed insurance producers or to limited lines producers or 15 authorized insurers in connection with loan payments.

16 (9) A credit card issuing company—which that advances for and 17 collects premiums or charges from its credit card holders who have 18 authorized it to do so, provided such company does not adjust or settle 19 elaims, or such collection.

(10) A person who adjusts or settles claims in the normal course of
 his or her that person's practice or employment as an attorney at law; and
 who does not collect charges or premiums in connection with life-or
 accident and sickness insurance coverage or annuities, annuity or health
 insurance coverage.

(11) A person licensed as a managing general agent in this state
whose activities are limited to the scope of activities conveyed under such
license.

28 (12) A person who is affiliated with an insurer and who acts solely as 29 an administrator for the direct and assumed insurance business of an affiliated insurer. The insurer is responsible for the acts of the 30 administrator and is responsible for providing all of the administrator's 31 32 books and records to the commissioner upon a request from the 33 commissioner. For purposes of this paragraph, "insurer" means a licensed insurance company, hospital or professional service corporation or a 34 35 managed care organization.

(b) "Affiliate" or "affiliated" means an entity or person who, directly
or indirectly through one or more intermediaries, controls or is controlled
by, or is under common control with, a specified entity or person.

(c) "Business entity" means a corporation, association, partnership,
 limited liability company or other legal entity.

41 (d) "Collateral" means funds, letters of credit or any item with 42 economic value owned by the payor but held by an insurer or TPA in case 43 it needs to be used to fulfill premium or loss reimbursement obligations in 1 accordance with a contract between the insurer or TPA and the payor.

2 "Collateral" shall also include anticipated loss prepayments made prior to 3 the payment of losses, pursuant to arrangements where reimbursement is

4 not due until after losses have been paid.

5 (e) "Commissioner" means the commissioner of insurance of the state 6 of Kansas.

7 "Control," "controlling," "controlled by" and "under common *(f)* 8 control with" means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of a person, 9 whether through the ownership of voting securities, by contract other than 10 a commercial contract for goods or nonmanagement services, or 11 otherwise, unless the power is the result of an official position with or 12 corporate office held by the person. Control shall be presumed to exist if 13 any person, directly or indirectly, owns, controls, holds with the power to 14 vote, or holds proxies representing 10% or more of the voting securities of 15 16 any other person. This presumption may be rebutted by a showing made in the manner provided in K.S.A. 40-3305, and amendments thereto, that 17 control does not exist in fact. The commissioner may determine, after 18 19 furnishing all persons in interest notice and an opportunity to be heard and making specific findings of fact to support the determination, that 20 control exists in fact, notwithstanding the absence of a presumption to that 21 22 effect.

23 (g) "GAAP" means United States generally accepted accounting 24 principles consistently applied.

(h) "Home state" means the United States jurisdiction that has
adopted this act or a substantially similar law governing TPAs and that
has granted the TPA a home state TPA license.

(i) "Insurance producer" means a person required to be licensed
 under the laws of this state to sell, solicit or negotiate insurance, and also
 includes a business entity whose primary activities are the sales,
 solicitation and negotiation of insurance.

32 (j) "Insurer" means a person undertaking to provide life, annuity or 33 health coverage or self-funded coverage who is subject to regulation 34 under Chapter 40 of the Kansas Statutes Annotated, and amendments 35 thereto.

36 *(k) "NAIC" means the national association of insurance* 37 *commissioners.* 

38 (l) "Nonresident TPA" means a TPA with a home state other than
39 Kansas.

40 (*m*) "Payor" means an insurer or an employer administering its 41 employee benefit plan or the employee benefit plan of an affiliated 42 employer under common management or control.

43 (*n*) "Person" means an individual or a business entity.

(o) "Stop-loss insurance" means insurance protecting an employer or
 other person responsible for an otherwise self-insured health or life
 benefit plan against obligations under the plan, but "stop-loss insurance"
 does not include reinsurance written for an insurance company.

5 (p) "Underwrites" or "underwriting" means, but is not limited to, the 6 acceptance of employer or individual applications for coverage of 7 individuals in accordance with the written rules of the insurer or self-8 funded plan, or the overall planning and coordinating of a benefits 9 program.

10 (q) "Uniform application" means the current version of the NAIC 11 uniform application for third party administrators.

12 Sec. 7. K.S.A. 40-3802 is hereby amended to read as follows: 40-3802. (a) No administrator shall act as such without a written agreement 13 between the administrator and the insurer, and such written agreement 14 shall be retained as part of the official records of both the insurer and the 15 16 administrator for the duration of the agreement and five (5) years 17 thereafter. Such written agreement shall contain provisions which include the requirements of K.S.A. 40-3803, 40-3805 to through 40-3809, 18 19 inclusive and amendments thereto, except insofar as those requirements do 20 not apply to the functions performed by the administrator.

21 (b) Where a policy is issued to a trustee or trustees, a copy of the trust 22 agreement and any amendments thereto shall be furnished to the insurer by 23 the administrator and shall be retained as part of the official records of both the insurer and the administrator for the duration of the policy and 24 25 five (5) years thereafter. The written agreement shall include a statement of duties that the administrator is expected to perform on behalf of the 26 27 insurer and the lines, classes or types of insurance for which the administrator is to be authorized to administer. The agreement shall make 28 29 provision with respect to underwriting or other standards pertaining to the 30 business underwritten by the insurer.

(c) The insurer or administrator may, with written notice to the other party and the commissioner, terminate the written agreement as provided in the agreement. The insurer may suspend the underwriting authority of the administrator during the pendency of any dispute regarding the termination of the written agreement. The insurer shall fulfill any lawful obligations with respect to policies affected by the written agreement regardless of any dispute between the insurer and the administrator.

Sec. 8. K.S.A. 40-3804 is hereby amended to read as follows: 40-3804. Whenever an *If an* insurer utilizes the services of an administrator under the terms of a written contract as required in K.S.A. 40-3802, the payment to the administrator of any premiums or charges for insurance by or on behalf of the insured shall be deemed to have been received by the insurer; and the payment of return premiums or claims *forwarded* by the 1 insurer to the administrator shall not be deemed payment to the insured or

claimant until such payments are received by the insured or claimant.
Nothing-herein shall limit any right of the insurer against the administrator
resulting from its failure to make payments to the insurer, insureds or
claimants.

6 Sec. 9. K.S.A. 2016 Supp. 40-3805 is hereby amended to read as 7 follows: 40-3805. (a) -Every administrator shall maintain-at its principal 8 administrative office for the duration of the written agreement referred to 9 in K.S.A. 40-3802 and five years thereafter adequate and make available to the payor complete books and records of all transactions-between it, 10 insurers and insured persons performed on behalf of the payor. Such books 11 12 and records shall be maintained in accordance with prudent standards of insurance record keeping and shall be maintained for a period of not less 13 14 than five years from the date of their creation.

15 (b) The commissioner of insurance shall have access to such books 16 and records for the purpose purposes of examination, audit and inspection. 17 Any information contained therein which is a trade secret under the 18 uniform trade secrets act (K.S.A. 60-3320 et seq., and amendments-19 thereto), including, but not limited to, the identity and addresses of 20 policyholders and certificateholders Any documents, materials or other 21 information in the possession or control of the commissioner that are 22 furnished by a TPA, payor, insurance producer or an employee or agent 23 thereof acting on behalf of the TPA, payor or insurance producer or obtained in an investigation, shall be confidential, except by law and 24 25 privileged, shall not be subject to the open records act, shall not be subject to subpoena, and shall not be subject to discovery or admissible in 26 27 evidence in any private civil action. The commissioner may is authorized 28 to use such documents, materials or other information in-any proceedings 29 instituted against the administrator. The insurer shall retain the right to-30 continuing access to such books and records of the administrator sufficient 31 to permit the insurer to fulfill all of its contractual obligations to insured 32 persons, subject to any restrictions in the written agreement between the 33 insurer and administrator on the proprietary rights of the parties in such books and records the furtherance of any regulatory or legal action 34 brought as a part of the commissioner's official duties. The provisions of 35 this paragraph shall expire on July 1, 2022, unless the legislature reviews 36 37 and reenacts this provision prior to July 1, 2022.

(c) Neither the commissioner nor any person who receives
documents, materials or other information while acting under the
authority of the commissioner shall be permitted or required to testify in
any private civil action concerning confidential documents, materials or
information subject to subsection (b).

43 (d) In order to assist in the performance of the commissioner's duties,

1 *the commissioner may:* 

2 (1) Share documents, materials or other information, including the 3 confidential and privileged documents, materials or other information 4 subject to this section, with other state, federal and international 5 regulatory agencies, the NAIC, its affiliates or subsidiaries and with state, 6 federal and international law enforcement authorities, provided the 7 recipient agrees to maintain the confidentiality and privileged status of the 8 document, material or other information; and

9 (2) may receive documents, materials or information, including 10 otherwise confidential and privileged documents, materials or information, from the NAIC, its affiliates or subsidiaries and from 11 12 regulatory and law enforcement officials of other foreign or domestic jurisdictions, and shall maintain as confidential or privileged any 13 document, material or information received with notice or the 14 15 understanding that it is confidential or privileged under the laws of the 16 jurisdiction that is the source of the document, material or information.

(e) No waiver of any applicable privilege or claim of confidentiality
in the documents, materials or information shall occur as a result of
disclosure to the commissioner under this section.

20 *(f)* Nothing in this section shall prohibit the commissioner from 21 releasing final, adjudicated actions, including for cause terminations that 22 are open to public inspection pursuant to the open records act, to a 23 database or other clearing house service maintained by the NAIC, its 24 affiliates or subsidiaries.

25 (g) The payor shall own the records generated by the administrator 26 pertaining to the payor, however, the administrator shall retain the right to 27 continuing access to books and records to permit the administrator to 28 fulfill all of its contractual obligations to insured parties, claimants and 29 the payor, and its obligations to maintain records available to the 30 commissioner.

(h) In the event the payor and the administrator cancel their agreement, notwithstanding the provisions of subsection (a), the administrator may, by written agreement with the payor, transfer all records to a new administrator rather than retain them for five years. In such cases, the new administrator shall acknowledge, in writing, that it is responsible for retaining the records of the prior administrator as required in subsection (a).

Sec. 10. K.S.A. 40-3806 is hereby amended to read as follows: 40-3806. An administrator may use only such advertising pertaining to the business underwritten by an insurer as has been approved by such insurer in advance of its use. *An administrator that mentions any current or former client in its advertising must obtain the client's prior written consent.* 

1 Sec. 11. K.S.A. 40-3807 is hereby amended to read as follows: 40-2 3807. (a) All insurance charges-or, premiums, collateral and loss 3 reimbursements collected by an administrator on behalf of or for an insurer 4 or insurers a payor, and the return of premiums or collateral received from 5 such insurer or insurers that payor, shall be held by the administrator in a 6 fiduciary capacity. Such funds shall be immediately remitted to the person 7 or persons entitled thereto, or shall be deposited promptly in a bank-8 fiduciary account established and maintained by the administrator in a 9 federally or state-insured financial institution. If charges or premiums so deposited have been collected on behalf of or for more than one (1)-10 insurer, the administrator shall maintain records clearly recording the 11 12 deposits in and withdrawals from such account on behalf of or for each insurer The written agreement between the administrator and the pavor 13 14 shall provide for the administrator to periodically render an accounting to 15 the payor detailing all transactions performed by the administrator 16 pertaining to the business of the payor, and the written agreement between the payor and the administrator shall include specifications of this 17 18 reporting.

19 (b) The administrator shall keep copies of all-such records of any 20 fiduciary account maintained or controlled by the administrator, and, upon 21 request of an insurer a payor, shall furnish such insurer the payor with 22 copies of such records pertaining to deposits and withdrawals on behalf of 23 or for such insurer the payor. If charges or premiums so deposited have been collected on behalf of or for more than one payor, or for the payment 24 25 of claims associated with more than one policy, the administrator shall 26 keep records clearly recording the deposits in and withdrawals from the 27 account on behalf of each payor and relating to each policyholder.

28 (c) The administrator shall not pay any claim by withdrawals from 29 such a fiduciary account in which premiums or charges are deposited. Withdrawals from the funds deposited in such a fiduciary account shall be 30 31 made, as provided in the written agreement between the administrator and 32 the insurer payor, and only for the following purposes: (1) Remittance to 33 an insurer entitled thereto<sub> $\frac{1}{2}$ </sub>; (2) deposit in an account maintained in the 34 name of such insurer, the payor; (3) transfer to and deposit in a claims 35 paying account, with claims to be paid as provided in K.S.A. 40-3809, 36 subsection (d); (4) payment to a group policyholder for remittance to the 37 insurer payor entitled thereto;; (5) payment to the administrator of its 38 commission earned commissions, fees or charges, or; (6) remittance of 39 return premiums to the person or persons entitled thereto; or (7) payment 40 to other service providers as authorized by the payor.

(d) All claims paid by the administrator from funds collected on
behalf of or for a payor shall by paid only as authorized by the payor.
Payments from an account maintained or controlled by the administrator

1 may be made for the following purposes including the payment of claims:

(1) Payment of valid claims; (2) payment of expenses associated with the 2 handling of claims to the administrator or to other service providers 3 approved by the payor; (3) remittance to the payor, or transfer to a 4 successor administrator as directed by the payor, for the purpose of 5 6 paying claims and associated expenses; and (4) return of funds held as 7 collateral or prepayment, to the person entitled to those funds, upon a 8 determination by the payor that those funds are no longer necessary to 9 secure or facilitate the payment of claims and associated expenses.

Sec. 12. K.S.A. 40-3808 is hereby amended to read as follows: 40-10 3808. Any policies or certificates which an administrator adjusts or settles, 11 12 the compensation to the administrator with regard to such policies shall in no way be contingent on claim experience. This section shall not prevent 13 the compensation of an administrator from being based on premiums or 14 eharges collected or number of claims paid or processed (a) An 15 16 administrator shall not enter into an agreement or understanding with a 17 payor in which the effect is to make the amount of the administrator's commissions, fees or charges contingent upon savings effected by the 18 19 adjustment, settlement and payment of losses covered by the payor's obligations. This provision shall not prohibit an administrator from 20 receiving performance-based compensation for providing hospital or 21 22 other auditing services, from providing managed care or related services, 23 or from being compensated for subrogation expenses.

(b) This section shall not prevent the compensation of an
administrator from being based on premiums or charges collected or the
number of claims paid or processed.

27 Sec. 13. K.S.A. 40-3809 is hereby amended to read as follows: 40-28 3809. (a) Where the services of an administrator are utilized, the 29 administrator shall provide a written notice, approved by the payor, to 30 covered individuals advising them of the identity of and relationship 31 among the administrator, the policyholder and the payor.

32 (b) When an administrator collects funds, it must identify and state 33 separately in writing to the person paying to the administrator any charge or premium for insurance coverage the amount of any such charge or 34 premium specified by the insurer for such insurance coverage. All claims 35 paid by the administrator from funds collected on behalf of the insurer-36 37 shall be paid only on drafts of and as authorized by such insurer the reason 38 for collection of each item shall be identified to the insured party and each 39 item shall be shown separately from any premium. Additional charges may not be made for services to the extent the services have already been paid 40 41 for by the payor.

42 (c) The administrator shall disclose to the payor all charges, fees and 43 commissions that the administrator receives arising from services it provides for the payor, including any fees or commissions paid by payors
 providing reinsurance or stop-loss insurance.

3 Sec. 14. K.S.A. 40-3810 is hereby amended to read as follows: 40-3810. No person shall act as or hold oneself out to be an administrator in 4 this state, unless such person holds a certificate of registration as an-5 6 administrator issued by the commissioner of insurance. Application for-7 such certificate shall be made to the commissioner on a form preseribed by 8 such commissioner and shall be accompanied by a filing fee of \$100. Such 9 certificate may be continued for successive annual periods by notifying the commissioner of such intent and payment of a \$50 continuation fee. Such 10 certificate shall be issued or continued by the commissioner to an-11 12 administrator unless the commissioner after due notice and hearing shall have determined that the administrator is not competent, trustworthy, 13 14 financially responsible or of good personal and business reputation, or has 15 had a previous application for an insurance license denied for cause within 16 five years.

17 Hearings under this section shall be conducted in accordance with the 18 provisions of the Kansas administrative procedure act A person who is not 19 required to be licensed as an administrator under this act and who directly 20 or indirectly underwrites, collects charges or premiums from or adjusts or 21 settles claims on residents of this state only in connection with life, annuity 22 or health coverage provided by a self-funded plan other than a 23 governmental or church plan, shall register with the commissioner annually, verifying its status as herein described. This section shall not 24 25 apply to an insurer or to an individual performing these actions as an employee of an insurer. This section shall also not apply to a person 26 27 performing these actions under contract to or as an employee of an 28 administrator.

Sec. 15. K.S.A. 40-3801, 40-3802, 40-3803, 40-3804, 40-3806, 40-3807, 40-3808, 40-3809 and 40-3810 and K.S.A. 2016 Supp. 40-3805 are hereby repealed.

32 Sec. 16. This act shall take effect and be in force from and after its 33 publication in the Kansas register.