

Thank you for letting me speak today.

My name is Katie Cosgrove. I am 25 years old.

I have Williams Syndrome and it makes it hard for me to understand some of the important things about my medical care.

My mother, father, and Targeted Case Manager help me make decisions.

United Health Care and the Clearing House won't talk to my mother about me unless I am on the phone with her.

She has to send my guardianship papers every time before they will talk to her.

They call and try to talk to me on the phone but I don't understand what they want and it can be scary when strangers ask me about my doctor appointments.

I have had 5 Care Coordinators from the MCO in the last 3 years and I don't know their names.

They don't know me or what I need help with.

I have had Amanda as my Targeted Case Manager forever; even when I was on the waiting list for 7 years.

She visits me at my day service a lot and at home to see how I am doing. She is very nice and cares about me.

Please let me keep Amanda as my Case Manager and let her and my parents help me make decisions about what I need.

Thank you.