

Robert G. Bethell Joint Committee on Home and Community Based Services and KanCare Oversight November 18, 2014 Attachment 22

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I/DD Transition into KanCare

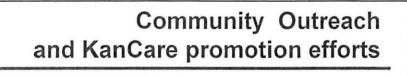
Provider Payment Update

Total Billed, Total Paid, Total In Process Reporting Date 11/05/14

HCBS/IDD	Total
HCBS/IDD Billed Amount	\$233,125,500
HCBS/IDD Amount in Process/Pending	\$4,267,162
HCBS/IDD Amount Paid	\$216,437,180
HCBS/IDD Amount Denied	\$9,366,011
TCM/IDD	Total
HCBS/IDD Billed Amount	\$8,627,423
HCBS/IDD Amount in Process/Pending	\$64,285
HCBS/IDD Amount Paid	\$7,978,589
HCBS/IDD Amount Denied	\$334,284

	I/DD Transition into KanCare
P	rovider Payment Update
	Total % of Claims denied Reporting Date 11/05/14
•	2.46% denial rate for HCBS I/DD Claims 3.91% denial rate for TCM/IDD Claims
	Total % of Claims denied, excluding duplicate claims denials
	Statewide: 1.18%
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Engagement with Member, Provider and Stakeholder Groups

- KanCare Consumer and Specialized Issue Workgroup (CSI)
- KanCare Provider and Operational Issues Workgroup (POI)
- HCBS I/DD Member and Provider "Lunch and Learn" calls
- Autism Steering Committee
- FMS Workgroup
- · Technology Assisted Workgroup
- MFP Steering Committee
- HCBS Provider Forum
- · Friends and Family Advisory Council
- · Shared Living Workgroup
- MFP Advisory Council
- CDDO, CMHC, ADRC, KACIL, TCM, Big Tent, and InterHab engagement

	PD Waiting List: Current Efforts
PD	Waiting List Management
	To date in Calendar Year 2014, KDADS has offered more than 1200 individuals services from the PD Waiting list (*excludes individuals in crisis)
	• 338 individuals were offered services in July and August
	• 719 individuals were offered services in September and October
	 254 were sent Notice of Actions with appeal rights between July and October 2014
	 Current Status of Offers Will continue making offers to reach target of 6,092 on the PD waiver by the end of the year.
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Provider Payment Update	/DD Transition into KanCare
Average Turn-around time from subm. Reporting date 11/05/14	ission to payment
HCBS/IDD	State Average*
HCBS/IDD Average Days Age Clean	6.4
HCBS/IDD Average Days Age All Claims	6.4
TCM/IDD	State Average*
HCBS/IDD Average Days Age Clean	5.9
HCBS/IDD Average Days Age All Claims *This is a weighted average based on the portion of MCO claims.	5.9
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Provider Payment Update	into KanCare
	asons for Denial
Top HCBS/TCM Denial Reasons 1. Non-covered service/item	Total 388
Non-covered service/item Service not authorized	928
Service not authorized Service limit exceeded without PA	3,097
Member not eligible	199
5. Provider not contracted for service	32
5. Duplicate Claim	13,903
7. Error in billing (procedure code, NPI, etc.)	2,352
 Date of service not covered 	0
 Exceeds filing time limit 	342
LO. Claim and PA not matching	141
1. Denial required from primary insurance (TPL)	340
12. Other	3,923

PD Waiting List: Current Efforts

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The Process:

Services are offered by mail

· Consumers have 15 days to respond to the offer

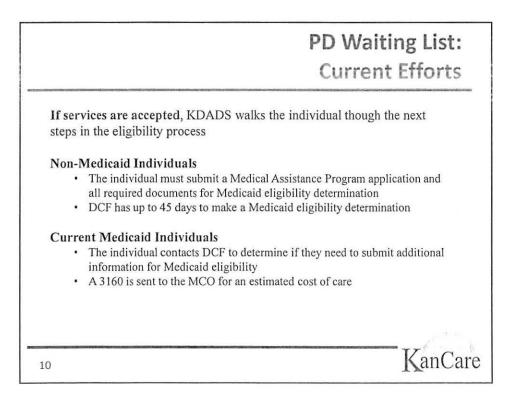
If Services are Accepted

- The consumer must be functionally (ADRC) and financially (DCF) eligible
- The MCO will develop the plan of care for services to begin
- The consumer is removed from the waiting list and the next person is offered services

If Services are Declined or No Response

- · A Notice of Action (NOA) with appeal rights will be sent
- The consumer has 33 days to appeal the decision
- The consumer is removed from the waiting list and the next person is offered services

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I/DD Waiting List: Current Efforts

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I/DD Waiting List Management

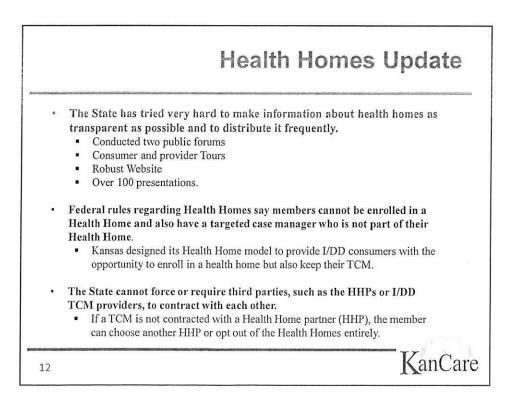
MCOs have assessed every individual on the waiting list.

- In September and October 2014, <u>127</u> previously unserved waiting lists consumers were offered HCBS-IDD services.

- Of those offers, (as of November 4th)
 - 61 have accepted services
 - 17 have declined services
 - 19 have not responded and were sent a Notice of Appeal (NOA) with appeal rights
 - 4 were assessed by CDDO and determined no longer eligible
 - 21 Awaiting Customer Response

 In 2014 through October, <u>167</u> previously unserved waiting list consumers have been placed on HCBS services.

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<u>Current Status</u>

U.S. Department of Labor announced on Oct. 7, 2014 their plan to <u>not enforce</u> these required changes between January 1, 2015 and June 30, 2015.

• Implications of Enforcement

Enforcement – except for egregious circumstances, "back wage" liability is likely to extend back to the effective date of enforcement, rather than January 1, 2015.

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