

## Performance Measurement Enhancements: Old Medicaid vs. KanCare

Kari Bruffett

Old Medicaid	KanCare
<p><u>MCO Performance Measures</u></p> <ul style="list-style-type: none"> <li>a) Healthcare Effectiveness Data and Information Set (HEDIS)*</li> <li>b) Consumer Assessment of Healthcare Providers and Systems (CAHPS)</li> <li>c) Performance Improvement Projects (PIP)</li> <li>d) HCBS Waiver performance measures</li> </ul>	<p><u>MCO Performance Measures</u></p> <ul style="list-style-type: none"> <li>a) HEDIS</li> <li>b) CAHPS</li> <li>c) <b>PIP (not previously applicable to waiver or long term care services)</b></li> <li>d) <b>HCBS Waiver performance measures</b>, expanded to include MCO payment incentives and MCO expansion of performance outcome collection, analysis and improvement</li> <li>e) <b>Pay for Performance Initiatives (P4P)</b> <ul style="list-style-type: none"> <li>(Year One)               <ol style="list-style-type: none"> <li>1. Timely Claims Processing</li> <li>2. Encounter Data Submission</li> <li>3. Credentialing Process</li> <li>4. Grievances</li> <li>5. Appeals</li> <li>6. Customer Service</li> </ol> </li> <li>(Years Two and Three)               <ol style="list-style-type: none"> <li>1. Comprehensive Diabetes Care</li> <li>2. Well-Child Visits</li> <li>3. Preterm Births</li> <li>4. Monitoring Persistent Medication</li> <li>5. Follow-Up After Hospitalizations</li> <li>6. Increase Competitive Employment</li> <li>7. NOMs</li> <li>8. Decreased Utilization of Inpatient Services</li> <li>9. Improved Life Expectancy</li> <li>10. HCBS Increased Care Integration</li> <li>11. NF Claim Denials</li> <li>12. Fall Risk Management</li> <li>13. Decreased Hospital Admission after NF Discharge</li> <li>14. Decreased NF Days of Care</li> <li>15. Increased Use of PEAK</li> </ol> </li> </ul> </li> <li>f) <b>Heightened frequency of measurement</b> <ul style="list-style-type: none"> <li>i. Quarterly and Monthly (where applicable)**</li> </ul> </li> </ul>